A GISystem Approach to Improving Resource Discovery and Provisioning for In Need Community Members



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Presentation Overview

- Background
- Current Approach
- Proposed Solution
- Use Examples
- The Four Phases
- Constraints
- Next Steps
- Questions

Why This Project

- Solve a Problem
- Help People
- Build Something

Background

- Some History
- Stats
- Current Stressors
- Forecast



Photo by Erik McGregor/Sipa USA/Reuters (reproduced for educational use)

of City Resources". City of Austin Office of the City Audit

Questions

- Can a GISystem solution more efficiently allocate available resources to the unhoused and in need?
- Can it better demonstrate where need overwhelms availability?
- Can it provide a more comprehensive understanding of the locus and extent of need in our communities?
- Can it connect those in need with what they need without requiring them to be questioned and cataloged?

Current Approach

 Tracking individuals to demonstrate existing need

- 1. Point in Time Survey
- 2. HMIS
- 3. Coordinated Assessment

Funding



Figure 1. "Homelessness Assistance Audit Series: Allocation of City Resources". City of Austin Office of the City Auditor. May 2018.

Proposed Solution

- Let demand on available resources demonstrate existing need
- Maximize resource availability
- Create a comprehensive provider network
- Connect those in need with what they need

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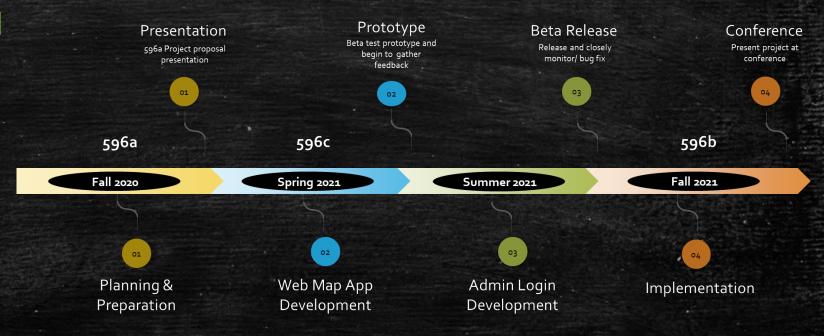
What's the difference?

Examples of Use

- Resource Provider
- Outreach Volunteer
- Social Worker
- Police
- In Need
- Houseless

The Project in 4 Phases

- 1. Planning and Preparation
- 2. The Web Map Application
- 3. The Admin Portal
- 4. Implementation



Criteria for Selecting Technologies

- Freely Available
- Free to Distribute
- Light and Fast
- Well Documented
- Familiarity

Requisite Functionality – Web Map

- Spatial data
- Geolocation
- Routing
- Spatial Querying
- Attribute Querying
- Mobile/Desktop
- Nice GUI

Requisite Functionality – Admin Portal

- Login Protection
- Privilege limiting
- Take User Input
- Push Input to Database
- Mobile/Desktop
- Nice GUI

- Comprehensive Dataset of Resources
 - Shelters
 - Food
 - Clothing
 - Medical

Evaluating Technical Solutions

- Database
 - PostGIS

Evaluating Technical Solutions

- Server
 - GeoServer
 - MapServer
 - FeatureServer

Evaluating Technical Solutions

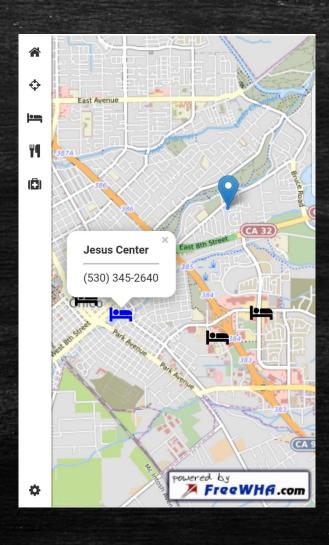
- Framework
 - Leaflet
 - OpenLayers
 - GeoExt
 - Folium

- Current Solution
 - PostGIS
 - GeoServer
 - Leaflet











Search / Query panel

- Field Testing
- Get Feedback
 - In Need Community
 - Social Workers
 - Resource Providers
- Refine Web Map

The Admin Portal

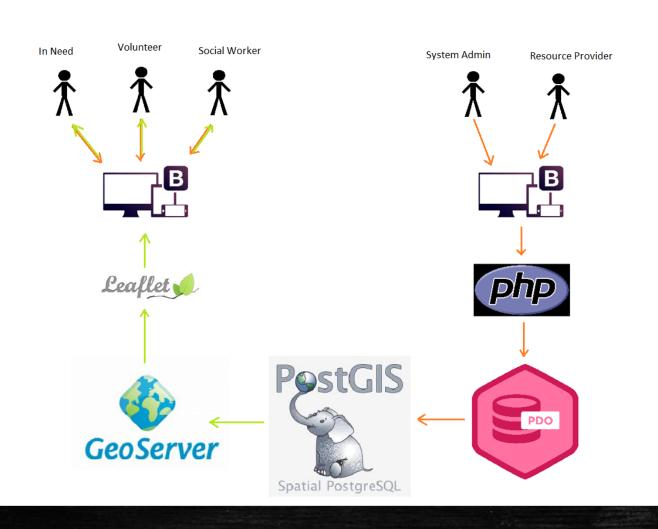
- Login
- Input
- Push to Database







Putting it Together



Implementation

- Soliciting Resource Provider Buy-In
- Incorporate Feedback
- Prepare Beta Release

Possible Constraints

- Resource provider participation
- Limited access to internet connected devices
- Completeness of resource dataset

Next Steps

- Add all additional resources
- Process use data to demonstrate demand
- Incorporate portal to HMISs and social workers
- Find grant funding opportunities
- Create portal for donations to providers
- Allow dynamic scalability and unlimited adoption

Questions?